

APAO 2023 - Scientific Congress

Organiser official website, <https://apaophth.org>

Venue	KLCC, Kuala Lumpur, Malaysia
Duration	4 days
Target audience	Ophthalmologists, Healthcare Professionals
Target no. of participants	5,000

Service Provided by Questwork

- Congress Website
- Congress System
- Delegate App
- Congress Helper App
- Speaker Ready Room System
- Onsite Engineer support

Congress Website

Reference, <https://2023.apaophth.org>

Create and maintain congress dedicated website for public visitors. Allow organiser to update the content in a timely manner.

Features:

- using Wordpress CMS
- support wide range of free plugins to enhance website
- support multilingual display
- schedule popup reminders for specific sessions
- send push notifications via browser for public announcement from organiser

Congress System

Questwork Congress System is an All-In-One solution for scientific congress organiser.

Target users: Organisers

It greatly reduces the workload in providing the following features:

- Online Registration
 - Multiple ticket types - Early Bird, Advance, Standard.
 - Multiple categories - Ophthalmologists, Healthcare Professionals, Trainees, etc.

- Online Payment
 - Support most popular payment methods, such as Visa, MasterCard, American Express, UnionPay and Google Pay
 - Multiple concurrent payment gateways - PayPal, Stripe. Eliminate the problem of restricted access to certain payment gateway in some countries. e.g. Pakistan could not access PayPal.
- Registration confirmation and receipt email
 - Auto send out confirmation email upon application.
 - Auto send out receipt email upon payment.
 - The QR code in the receipt email also serve for onsite check-in.
- Onsite check-in
 - Fast check-in by scanning receipt email QR code.
 - Manual check-in by searching participant's name, email, etc.
 - Avoid duplicate entry via real time participant's status update.
 - Real time attendance dashboard for organizer.
 - Optionally print badge with pre-defined format and style.
- RSVP Speaker or Abstract Reviewer invitation
 - streamline the invitation process by using pre-defined email template.
 - nearly 2,000 invitations have been sent.
 - Increase response rate by embedding accept or reject links in email directly.
 - over 90% response rate
 - Auto notify organiser of invitee response by email.
- Breakout Sessions
 - Setup session schedule in calendar view.
 - Support concurrent breakout sessions.
 - Speaker crash alert to avoid assigning same speaker in concurrent breakout sessions.
 - easily keep track of >700 speakers schedule.
 - Allow speaker to review their own schedules online.
- Abstract Submission and Review
 - Multiple type of abstract - Free Paper, Video, E-Poster, Poster, Instruction Course
 - allow upload of PDF, video files along with submission.
 - Assign submitted abstracts to reviewer automatically.
 - greatly reduce workload as there are more than 1,500 abstracts and 300 reviewers.

Delegate App

The “Delegate App” could be customised to add Sponsor and Exhibitor provided banners, popup ad.

Target users: Congress participants

It provides

- Daily popup reminder for upcoming session
- Delegate login using same credentials of congress system
- Session calendar
- Speaker profiles
- Abstract reading
- Sponsor and Exhibitor profiles

- Congress information
- Floor plan
- Push notifications for public announcement
- Daily congress updates

From:

<https://wiki.questwork.com/> - Questwork's Wiki

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