Windows 10 更新搞壞印表機功能 Windows update disable printing

調用印表機當機出問題

元件: win32kfull.sys

錯誤碼: APC_INDEX_MISMATCH

Windows 10 更新搞壞印表機功能,使用者可能遭遇 BSoD 當機

解除 KB5000802[]KB5000808 更新

解除安裝步驟

Step 1. 搜尋「更新/windows update[]

Step 2. 選擇「更新與安全性 / Windows Update settings[]



Step 3. 在「 Windows Update]]頁面選擇「檢視更新紀錄 / View update history]]]

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Step 4. 選擇「解除安裝更新 / Uninstall updates[]]



Step 5. 在彈出的「已安裝的更新」視窗,選擇[]KB5000802 和 KB5000808 解除安裝的更新」;

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Step 6. 上方的選單裡會出現「解除安裝 / Uninstall []按鈕;

Step 7. 按下「解除安裝 / Uninstall[按鈕,按「是 / Yes[]確認解除安裝該更新;

Uninsta	all an update		
To uninst	all an update, select it from the list and then click Uninstall or Change.		
Organize •	Uninstall		
Name		Program	Version
Adobe Acrob	at Reader DC (1)		
Adobe Acrobat Reader DC (21.001.20145)		Adobe Acrobat Rea	
Microsoft Wi	ndows (5)		
Update for Microsoft Windows (KB4601050)		Microsoft Windows	
Security Update for Adobe Flash Player		Microsoft Windows	
Security Up	odate for Microsoft Windows (KB5000802)	Microsoft Windows	
Feature Update to Windows 10 20H2 via Enablement Package (KB4562830)		Microsoft Windows	
Servicing Stack 10.0.19041.860		Microsoft Windows	
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Step 8. 按下「重新開機」按鈕;

Microsoft Windows		×
You must resta changes	art your computer	to apply these
Before restarting, s	ave any open files and c	lose all programs.
	Restart Now	Restart Later
	MICTOSOTE	TITUUWS

