Scientific Congress

APAO

- Reference:
    - Congress website, https://2023.apaophth.org
    - Official website, https://apaophth.org
- Target audience: Ophthalmologists, Healthcare Professionals
- Number of participants: ~5,000

Service Provided by Questwork

- Congress System
- Congress Helper App
- Delegate App
- Speaker Ready Room System
- Onsite Engineer support

Congress System

Questwork Congress System is an All-In-One solution for scientific congress organiser. It greatly reduces the workload in providing the following features:

- Online Registration
    - Multiple ticket types - Early Bird, Advance, Standard.
    - Multiple categories - Ophthalmologists, Healthcare Professionals, Trainees, etc.
- Online Payment
    - Support most popular payment methods, such as Visa, MasterCard, American Express, UnionPay and Google Pay
    - Multiple concurrent payment gateways - PayPal, Stripe. Eliminate the problem of restricted access to certain payment gateway in some countries. e.g. Pakistan could not access PayPal.
- Registration confirmation and receipt email
    - Auto send out confirmation email upon application.
    - Auto send out receipt email upon payment.
    - The QR code in the receipt email also serve for onsite check-in.
- Onsite check-in
    - Fast check-in by scanning receipt email QR code.
    - Manual check-in by searching participant's name, email, etc.
    - Avoid duplicate entry via real time participant's status update.
    - Real time attendance dashboard for organizer.
    - Optionally print badge with pre-defined format and style.
- RSVP Speaker or Abstract Reviewer invitation
    - streamline the invitation process by using pre-defined email template.
        - nearly 2,000 invitations have been sent.
    - Increase response rate by embedding accept or reject links in email directly.

- over 90% response rate
    - Auto notify organiser of invitee response by email.
- Breakout Sessions
    - Setup session schedule in calendar view.
    - Support concurrent breakout sessions.
    - Speaker crash alert to avoid assigning same speaker in concurrent breakout sessions.
        - easily keep track of >700 speakers schedule.
    - Allow speaker to review their own schedules online.
- Abstract Submission and Review
    - Multiple type of abstract - Free Paper, Video, E-Poster, Poster, Instruction Course
        - allow upload of PDF, video files along with submission.
    - Assign submitted abstracts to reviewer automatically.
        - greatly reduce workload as there are more than 1,500 abstracts and 300 reviewers.

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