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## **Scientific Congress**

## **APAO**

- Reference:
  - Congress website, https://2023.apaophth.org
  - Official website, https://apaophth.org
- Target audience: Ophthalmologists, Healthcare Professionals
- Number of participants: ~5,000

## **Service Provided by Questwork**

- Congress System
- Congress Helper App
- Delegate App
- Speaker Ready Room System
- Onsite Engineer support

## **Congress System**

Questwork Congress System is an All-In-One solution for scientific congress organiser. It greatly reduces the workload in providing the following features:

- Online Registration
  - Multiple ticket types Early Bird, Advance, Standard.
  - Multiple categories Ophthalmologists, Healthcare Professionals, Trainees, etc.
- Online Payment
  - Support most popular payment methods, such as Visa, MasterCard, American Express, UnionPay and Google Pay
  - Multiple concurrent payment gateways PayPal, Stripe. Eliminate the problem of restricted access to certain payment gateway in some countries. e.g. Pakistan could not access PayPal.
- Registration confirmation and receipt email
  - Auto send out confirmation email upon application.
  - Auto send out receipt email upon payment.
  - The QR code in the receipt email also serve for onsite check-in.
- Onsite check-in
  - Fast check-in by scanning receipt email QR code.
  - Manual check-in by searching participant's name, email, etc.
  - Avoid duplicate entry via real time participant's status update.
  - Real time attendance dashboard for organizer.
  - Optionally print badge with pre-defined format and style.
- RSVP Speaker or Abstract Reviewer invitation
  - streamline the invitation process by using pre-defined email template.
    - nearly 2,000 invitations have been sent.
  - Increase response rate by embedding accept or reject links in email directly.

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- over 90% response rate
- Auto notify organiser of invitee response by email.
- Breakout Sessions
  - Setup session schedule in calendar view.
  - Support concurrent breakout sessions.
  - Speaker crash alert to avoid assigning same speaker in concurrent breakout sessions.
    - easily keep track of >700 speakers schedule.
  - Allow speaker to review their own schedules online.
- Abstract Submission and Review
  - Multiple type of abstract Free Paper, Video, E-Poster, Poster, Instruction Course
    - allow upload of PDF, video files along with submission.
  - Assign submitted abstracts to reviewer automatically.
    - greatly reduce workload as there are more than 1,500 abstracts and 300 reviewers.

https://wiki.questwork.com/dokuwiki/ - Questwork's Wiki

Permanent link:

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